



SUPPORT SERVICES OVERVIEW

The Salesforce Support Solutions You Need, When You Need Them

Once an organization is up and running with Salesforce, it's tempting to think the hard work is done. That's rarely the case: business needs change, code needs to be adapted, and new functionality needs to be added.

As a Salesforce Platinum Partner, Wave6 provides the expertise and skill sets required to be successful on the Salesforce Platform.

Wave6 Support Services Solutions that Fit Any Need

Managed Services: Access a reliable team of Salesforce experts that includes dedicated consultants with specific skill sets and training. Service Level Agreements (SLAs) and a work backlog provide a clear path to ensure the appropriate number of hours of work are planned and fully utilized.

On Demand Salesforce Consulting: Reliable and certified consultants are ready and waiting for your next project. Whether it's everyday Administration tasks or small project work, we'll work together to make sure your system is running at peak performance.

Development & QA: Highly-technical architects and consultants are available on a per project basis. Wave6 will work with you to create a budget and structure that is tailored to your business needs.

Team Extension: Just need additional staff on your team? Whether it's a developer, consultant or administrator that is required, pay for a set number of hours and a skilled professional will be available as needed.



platinum consulting
partner

Gain peace of mind and confidence that your operational issues will always be addressed quickly and completely, by a team of experts committed to your ongoing success. For more information visit: www.wave6.com or contact us directly at (312) 216-6970.